



HELMS MULLISS WICKER

Helms Mulliss & Wicker, PLLC Attorneys at Law
Charlotte Raleigh Wilmington www.hmw.com

704.343.2353
Fax 704.444.8768
vince.amico@hmw.com

201 North Tryon Street
Charlotte, NC 28202
P.O. Box 31247 (28231)
704.343.2000
f 704.343.2300

May 17, 2006

To Whom It May Concern:

Our firm has been a client of FileVault since February 2002. Before signing a contract with FileVault, we conducted a thorough search and comparison of several records management companies in the Charlotte area. FileVault was successful in differentiating themselves from others through their passion for their work and dedication to client service.

Our experience with FileVault has been very different from that of our previous records management provider, which was a large conglomerate to which we were just one of many clients. Instead of forcing us to adapt to their processes, they helped customize a program that would work well for our particular needs. They put fool-proof systems in place to protect and keep track of our records. Consequently, we experience timely deliveries and pickups, quick responses to our questions, and a flexibility that makes FileVault work well for us.

Dan Peck, Adam Petricoff and the entire FileVault staff have been excellent to deal with. They are constantly striving to improve their already stellar service. We are made to feel that the security and safekeeping of our documents is as important to FileVault as it is to us.

Simply put, these guys get it.

Regards,

HELMS MULLISS & WICKER, PLLC

Vincent T. Amico
Office Administrator

VTA:pl